



## The Weekly Pulse of Wholesale Monitoring

We are grateful that you have allowed us the honor of monitoring your clients' accounts. As always if you need anything please reach out to the Client Relations team at 800-932-3304, option 2 or [wholesale-dealer@securitas.com](mailto:wholesale-dealer@securitas.com).

### This in from the MAS Support Team

There appears to be an issue with email recipients being able to receive reports from the rebranded reports sender of [NoReply@securitas.com](mailto:NoReply@securitas.com).

Reports coming out of Mastermind and MASweb are both coming from the same sender, so both instances of reports are not being received. The reports are being blocked and are not even being sent to the recipients junk/spam folders.

This is not on our end. The recipients will need to go into their email settings and add [NoReply@securitas.com](mailto:NoReply@securitas.com) as a Safe Sender. If this does not solve the problem the recipients will need to contact their email provider to have add [NoReply@securitas.com](mailto:NoReply@securitas.com) as a Safe Sender.



**UPDATE**

## Our Email Addresses are Migrating to URL @securitas.com

Please note that we are currently in the process of migrating all our email addresses from the URL @sbdinc.com to @securitas.com. Everything before the @ symbol will remain the same. i.e. [peggy.page@sbdinc.com](mailto:peggy.page@sbdinc.com) is now [peggy.page@securitas.com](mailto:peggy.page@securitas.com). During this process we are currently forwarding all @sbdinc.com emails to the new @securitas.com email address. However, this will only continue for a limited amount of time.

We do suggest that you update our email addresses in your address book as soon as possible and that you flag [securitas.com](mailto:securitas.com) as a safe and valid sender so that those emails do not go to your spam or junk folder.

**UPDATE**

## Venice, FL - Penalty for False Alarm Goes UP

Under changes to the Venice, Florida city code regarding false alarms that were adopted Tuesday, it's only on the fourth strike that you could be out ... at least \$75. Venice Police Patrol Commander Capt. Andy Leisenring told the Council that the city hasn't really seen an uptick in false alarms but there was a need to update the code, which has been in place since 1982. [COMPLETE ARTICLE](#)

### June DUW Video

June 10, 2023

10am CST

Use the link below to register and receive a calendar invite with log-in information for the day of the meeting

[REGISTER HERE](#)



### MAY DUW Video

In the live May webinar we talked about the goings on in Wholesale Monitoring and had special guest Honeywell and their new solution CLSS

[MAY DUW VIDEO](#)



## Did you know we are FM Approved!

Factory Mutual has worked with fire alarm industry to develop the Central Station category of certification consistent with NFPA 72 "The National Fire Alarm Code" requirements. [LEARN MORE](#)

## Update

- Your support team has not changed.
- We will keep you informed.
- Our email addresses are now at URL @securitas.com
- Please submit invoices and payments to Securitas Technology
- Questions: wholesale-dealer@securitas.com



## Acquisition Update

Securitas acquired Stanley Security on July 23rd. This deal was announced in December of 2021 and as soon as all the regulatory requirements were met the deal completed. So, you're wondering, what does this mean for you? - more value – more technology – global footprint of a security company.

[OUTAGE UPDATE PAGE](#)

[View notices by logging into the Dealer Portal](#)

[UPDATE CONTACT INFO](#)

[Has your company or contact info changed?](#)

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